



## **Licensed Clinical Social Worker – Part or Full Time**

Ravenswood Family Health Center (RFHC) is a federally funded non-profit primary care health center providing over 34,000 medical visits/year to over 11,000 patients/year. Located in East Palo Alto and East Menlo Park, RFHC offers care to people of all ages living in South San Mateo County, regardless of ability to pay. As a multi-cultural community health center, its goal is to provide excellent health services and to eliminate cultural and language barriers to health

In 2007, the IBHS program was added to the health center's scope to provide a more comprehensive delivery of care. During 2011, IBHS expanded out of its four walls and have been collaborating with the Boys and Girls Club of the Peninsula. The LCSW is invited to join the team and is required to collaborate with Primary Care Physicians, Enabling Support Services, and other Behavioral Health Team members in providing goal-driven, short-term services and treatment. RFHC's patient population is primarily Latino, Spanish-speaking (70%), African American (15%) and Pacific Islander (10%). Forty percent of our pediatric patients are children.

### **JOB SUMMARY:**

The Licensed Clinical Social Worker (LCSW) will be assigned to provide on-site brief assessment and intervention, staff consultation, member de-escalation and conflict resolution, bridging to local community social services, and staff trainings to the Boys and Girls Club of the Peninsula staff, members, and families. This position works primarily weekdays in the afternoons/evenings, is a member of RFHC's Integrated Behavioral Health Services (IBHS) team and co-located out of the Boys and Girls Club of the Peninsula. The LCSW will report to the IBHS Administrative and Clinical Directors. As needed the LCSW will provide services at RFHC's primary care sites and maintain an appropriate caseload.

### **RESPONSIBILITIES:**

#### **Clinical Duties:**

- Mental health screening and assessment, evaluate, monitor, refer BGCP members/families to local community social service providers, and provide brief, focused intervention to include individual, family and group therapy.
- The LCSW will also provide onsite consultation to Boys and Girls Club of the Peninsula staff for immediate intervention, and expanding the capacity of paraprofessional youth development staff, as needed.
- The LCSW will collaborate with primary care physicians, case managers, social service providers, referral staff, youth development professionals, and San Mateo County's Behavioral Health and Recovery Services.

#### **Administrative duties:**

- Concise and clear documentation of patient care, referrals to internal and external providers and community-based organizations
- Participate in team and staff meetings and bi-weekly behavioral health team case consultation with the Clinical Director.
- Collaborate with the IBHS and BGCP Administrators in developing program protocols as needed.
- Participate in organizational quality improvement efforts to improve and enhance the patient's/family's experience and to provide necessary behavioral health support.

- Participate in BGCP's Commitment to Quality and PIPHOP self-assessments, contributing to a youth wellness focus.
- Guide discipline and programmatic structure (in collaboration with BGCP Administrators and staff) to foster successful transitions.
- Promote the Patient Centered Medical Home concept in his/her work

**Flexibility and Adaptability:**

- Openness to learning and becoming integrated in a community-based agency setting, as well as the primary care community health center home.
- Flexibility working at all of the Boys and Girls Club of the Peninsula sites located in East Palo Alto, Menlo Park, and Redwood City. Strong interpersonal skills are necessary.
- This position works primarily afternoons and evenings 3-5 days per week

**QUALIFICATIONS:**

- Current licensure (LCSW) in the State of California required
- Bilingual in English and Spanish required
- Must be able to work in the afternoon/evening hours 3-5 days per week
- Must possess a valid CA driver's license with proof of auto insurance.
- Experience working in a health care environment strongly preferred
- Community Social Work experience preferred
- Demonstrated experience working effectively with culturally, linguistically, and economically diverse patients, families, and clinic staff
- Demonstrated ability to develop trusting relationships with the community and service population. Knowledge of community resources and ability to maintain good working relationships with outside agencies is preferred.
- Experience working in a non-traditional environment recommended

**Qualified applicants should submit resumes to:**

[resumes@ravenswoodfhc.org](mailto:resumes@ravenswoodfhc.org) or mail to:

Human Resources  
Ravenswood Family Health Center  
1798A Bay Road  
East Palo Alto, CA 94303  
FAX: 650-321-8576